



Move Out Cleaning Information Sheet

Thank you for choosing Uptown Maids Houston to do your move out cleaning! We are happy to help you with your move out cleaning needs and wanted to provide you with information to make your move out cleaning a great one!



We need the power to be on, regardless of if vacuuming is needed. This is so that our teams can see what they are cleaning, and have heating and air conditioning when necessary



We need the water to be on in all areas with running water. This helps our team do their deep cleanings without carrying water back and forth between rooms.



The home must be completely empty of all furniture, belongings, food, packing and cleaning supplies. Our teams do clean out the insides of cabinets, drawers, appliances, closets, and behind movable appliances.



Any items left behind are considered trash. If more than one trash bag's worth of items are left, heavy cleaning charges will be assessed.



Heavy cleaning charges occur when the home is not completely empty, trash or hazardous material is left behind (i.e. pet waste) and are charged in \$25 increments.



Our teams are trained to take pictures of all move out cleanings to document any items left behind and the condition of the space. If these pictures indicate anything that would result in a heavy cleaning charge, we will call to discuss extra charges before the cleaning is started.



If your home does not meet the any of the above criteria, the cleaning may need to be rescheduled to a different date (subject to availability)



Items not included in the move out cleaning are wall washing, any type of laundry, hazardous waste removal and clean up, and/or packing or organizing. If you think you have a task that may not be included in the move out cleaning, feel free to contact the office to discuss.

Please note - while we do our best to return your home to its move in cleanliness, we cannot guarantee landlords and property managers will refund your deposit or not impose any additional cleaning fees. We do ask that you do a final walk through with our cleaners to ensure your satisfaction. Cleanings not inspected the same day cannot be guaranteed due to the nature of move out cleanings.